

# VoithUSA.com

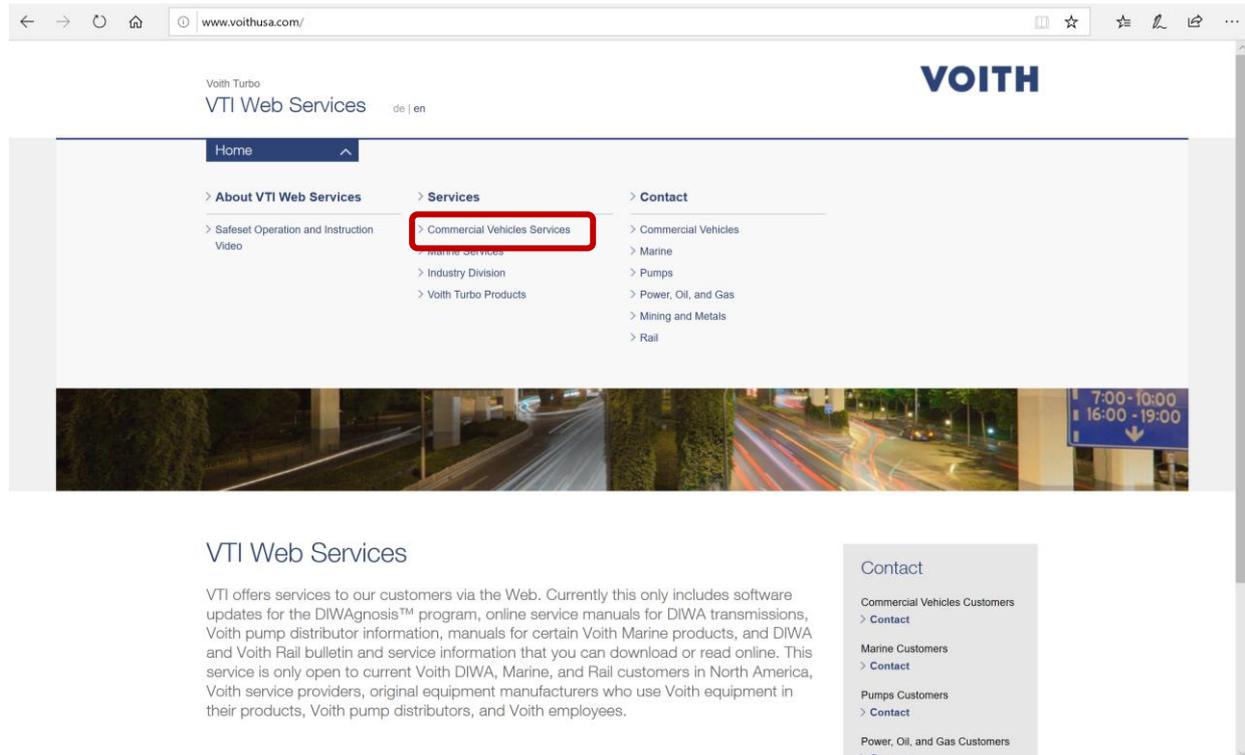
Getting started with  
eDoc

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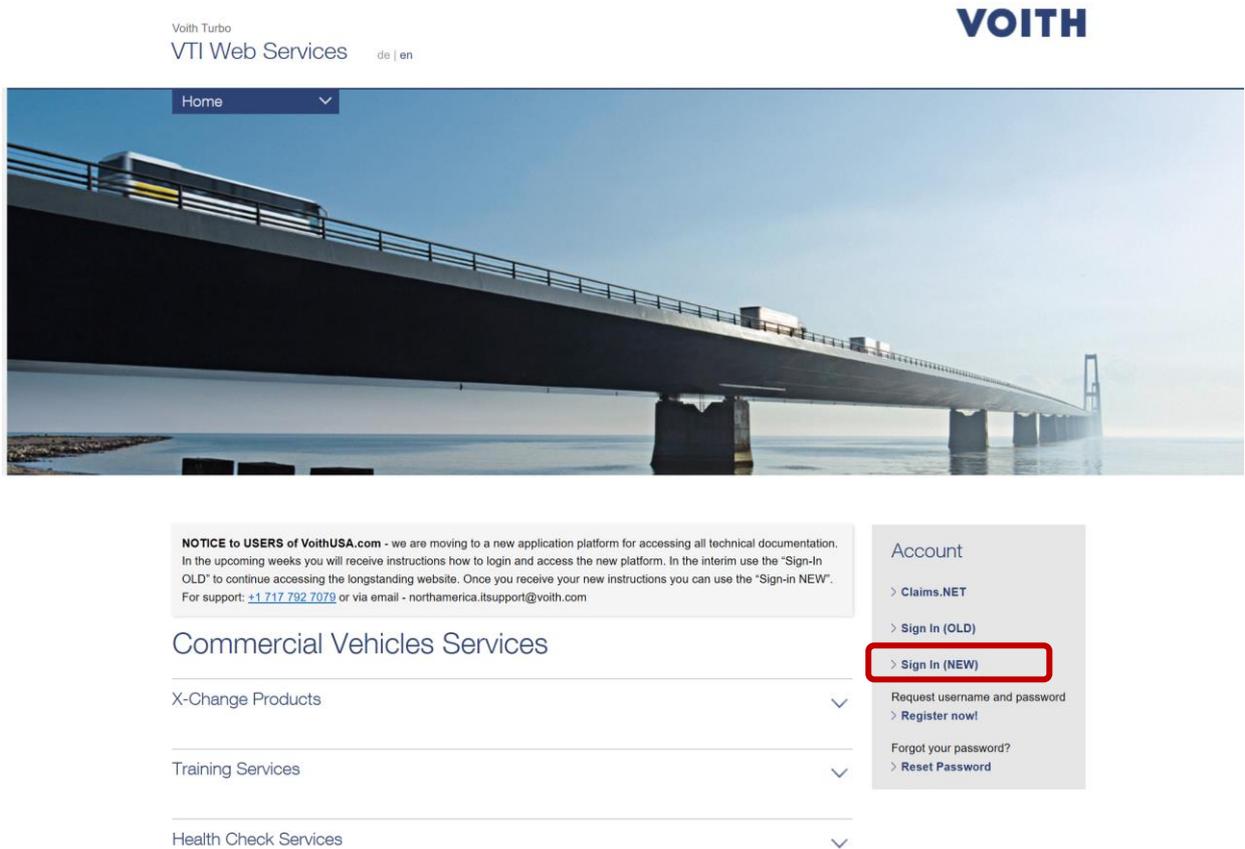
## 1 Getting started on VoithUSA.com

If existing or new user of VoithUSA.com your user access setup in MyVoith is already complete. Go to [VoithUSA.com](http://VoithUSA.com) in your browser, hover over “Home” and the menu will drop down, click on “Commercial Vehicles”



## Commercial Vehicles

Under Account click on "Sign-In (NEW)" and it will open the MyVoith login.



The screenshot shows the Voith website interface. At the top right is the Voith logo. Below it, the text 'Voith Turbo' and 'VTI Web Services' is visible, along with language options 'de | en'. A navigation bar includes a 'Home' dropdown menu. The main content area features a large image of a bridge over water. Below the image, there is a 'NOTICE to USERS of VoithUSA.com' section. The 'Commercial Vehicles Services' section lists 'X-Change Products', 'Training Services', and 'Health Check Services', each with a dropdown arrow. On the right side, there is an 'Account' menu with the following options: 'Claims.NET', 'Sign In (OLD)', 'Sign In (NEW)' (highlighted with a red box), 'Request username and password', 'Register now!', 'Forgot your password?', and 'Reset Password'.

Voith Turbo  
VTI Web Services de | en

Home

**NOTICE to USERS of VoithUSA.com** - we are moving to a new application platform for accessing all technical documentation. In the upcoming weeks you will receive instructions how to login and access the new platform. In the interim use the "Sign-In OLD" to continue accessing the longstanding website. Once you receive your new instructions you can use the "Sign-in NEW". For support: [+1 717 792 7079](tel:+17177927079) or via email - [northamerica.itsupport@voith.com](mailto:northamerica.itsupport@voith.com)

### Commercial Vehicles Services

- X-Change Products
- Training Services
- Health Check Services

#### Account

- > Claims.NET
- > Sign In (OLD)
- > **Sign In (NEW)**
- Request username and password
- > Register now!
- Forgot your password?
- > Reset Password

## 2 MyVoith login

On first time login you will need to request a password change. Click on “Forgot your Password”, then a screen will be presented for you to request the reset.

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# Welcome to MyVoith

The new Business Partner Platform.

Email

Remember me

[Forgot your Password?](#)

Register

NEXT

To give you a better idea of what you can do on the MyVoith platform, we have summarized the most important facts and features on our website at: [www.voith.com/myvoith](http://www.voith.com/myvoith)

Request password reset – enter your email address and click “Send Email”.

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## New Password

Having trouble signing in? Enter the email address associated with your MyVoith account. We will then send you an email with a link to reset your password.

Email address

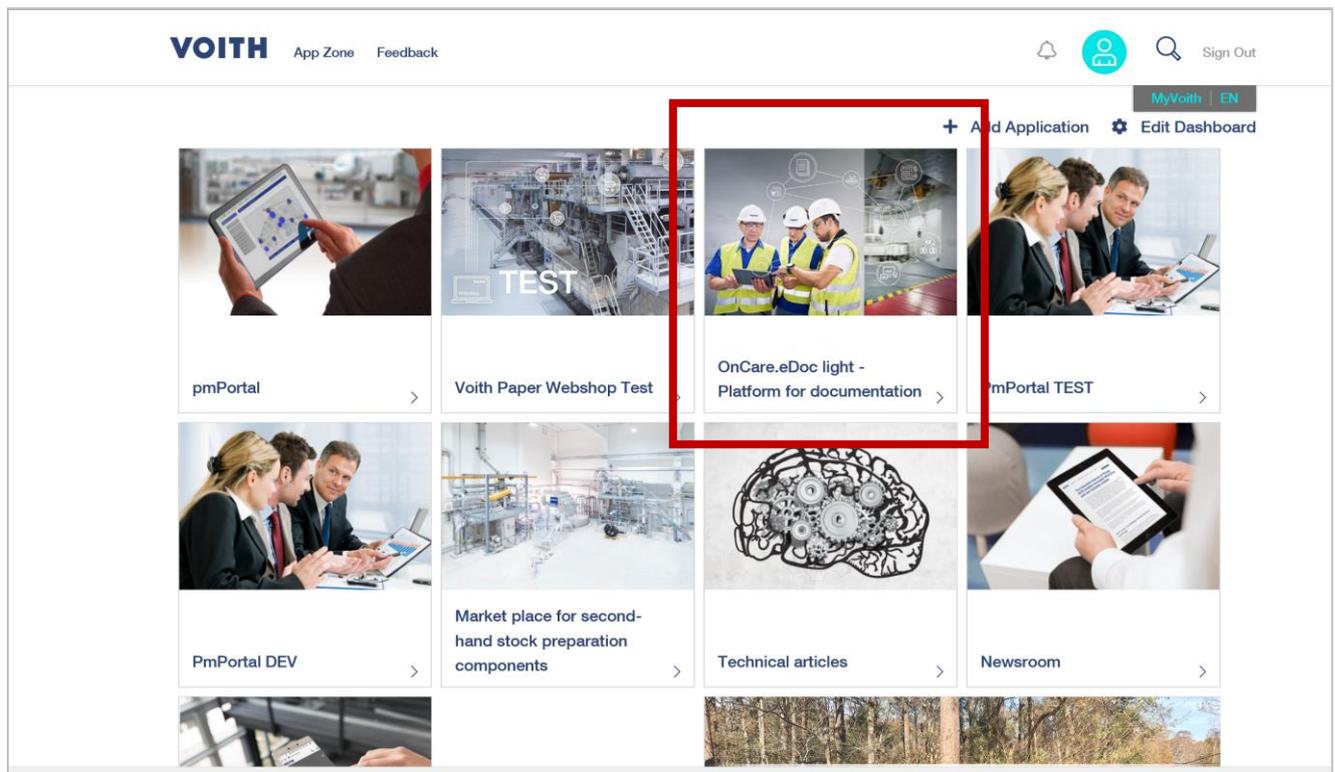
SEND EMAIL

Do you have more questions? Call us at **+49 7321 37-3000** or send us an email to [myvoith@voith.com](mailto:myvoith@voith.com)

## 3 Login to MyVoith

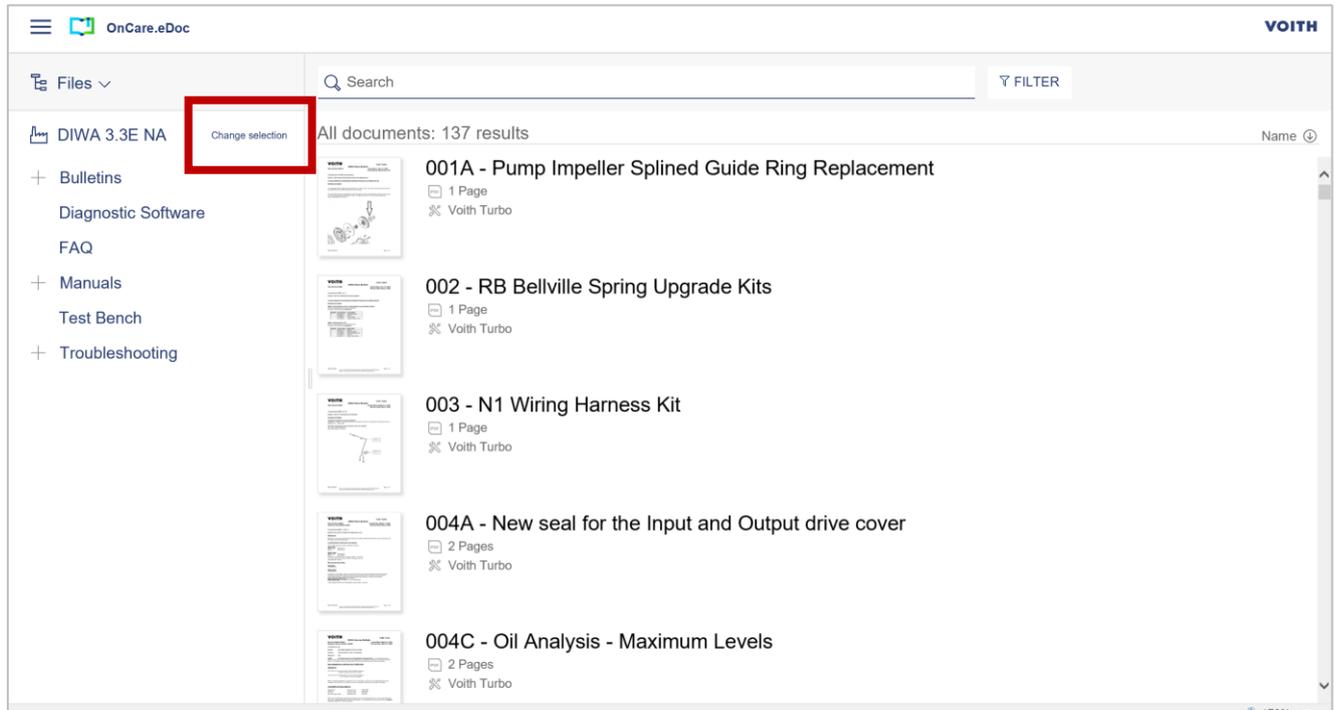
Once you have gotten your password reset use your email address and password to login to MyVoith.

Your main page will depend on the applications you have access to at Voith. You should see a tile call “OnCare eDoc light – platform for documentation”. Click on this tile and it will open the new eDoc application where you will find all your service documents.



## 4 OnCare.eDoc Application

The application will open as seen below on the DIWA 3.3E NA folders. Click on “Change selection” to move to other folders.



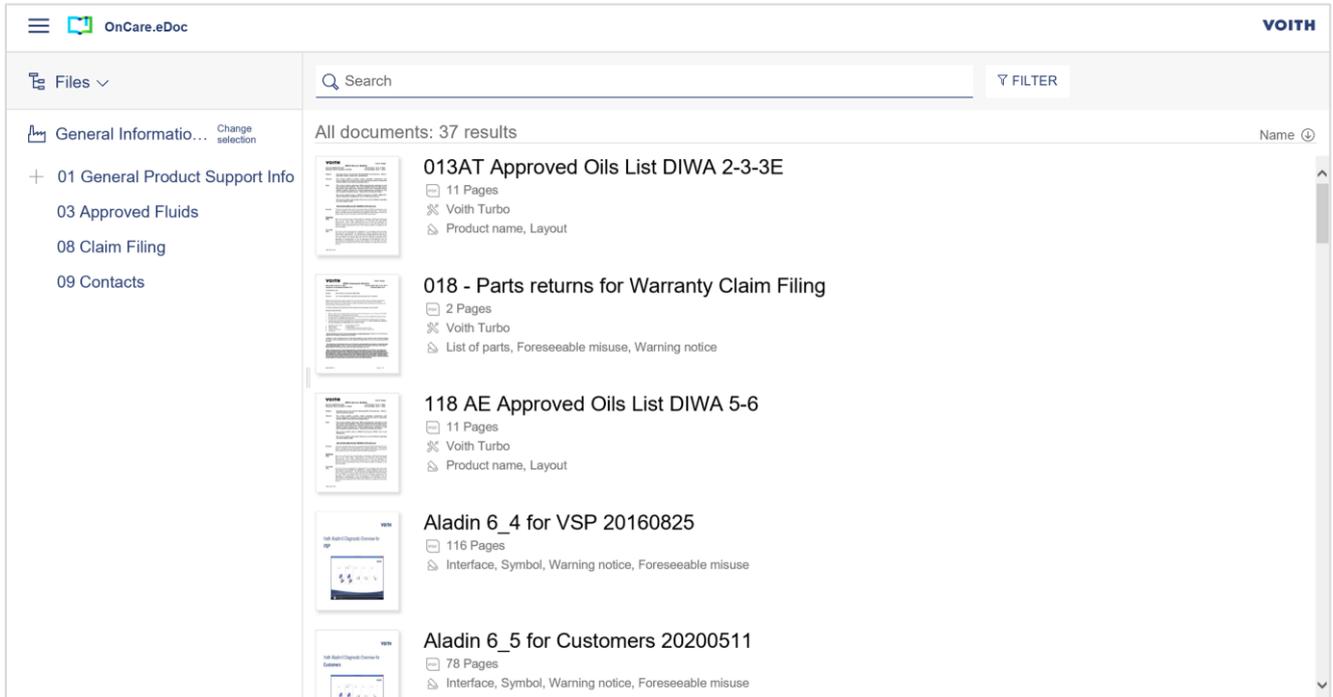
## 5 Change Selection – Menu

This will present the list below for you to access other folders of documents.

The screenshot displays the OnCare.eDoc interface. At the top left, there is a 'Files' dropdown menu and a search bar. Below the search bar, the current selection is 'DIWA 3.3E NA' with a 'Change selection' link. A dropdown menu is open, listing the following options: 'DIWA 3.3E NA', 'DIWA 5 NA', 'DIWA 6 NA', and 'General Information NA'. The background shows search results for 'All documents: 137 results'. The first result is '001A - Pump Impeller Splined Guide Ring Replacement' (1 Page, Voith Turbo). The second result is '002 - RB Bellville Spring Upgrade Kits' (1 Page, Voith Turbo). The third result is '003 - N1 Wiring Harness Kit' (1 Page, Voith Turbo).

## 6 Folder and Document Examples

In this example I selected “General Information” and all folder/documents associated to this folder are presented in the left navigation. Simply click on any document you want to open. Once a document has open you can download, print. See sample open document below.



Each open document will open a new window on your browser.

